



..... is for **VOLUNTEERING** and
getting involved!!

We want as many young people to get involved in making SHYPP a better project and we want **you** to tell us how you would like to do that.

In case you are stuck for ideas we have come up with a number of things people have done in the past that have worked really well, we always need people to volunteer for these opportunities but we really like new ideas too.

Staff Recruitment: Help us choose the right staff members.

Staff Training: Help us make sure our staff are properly trained to understand the needs of the young people that they support.

You could become a **Newsletter Editor** for SHYPP's very own in-house newsletter "The SHYPPing Forecast".

Be a **Mystery Shopper** and test out our services. This confidential feedback helps us to ensure we maintain a high level of customer service.

Communications Expert: Help to keep the website interesting for young people and update the leaflets and key rings SHYPP sends out.

Go to schools and become a **Schools Mentor**. This is a vital role as part of SHYPP's Homelessness Prevention Project. Volunteers share valuable experience of leaving home with school pupils to highlight the myths and risks of homelessness.

Help us check the quality of our service by being a **Quality reviewer**. This role involves visiting projects and interviewing staff and service users to check their views on how the service could be improved.

Work in our administration team who are often on the look out for a promising **Admin Volunteer**.



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Satisfaction & Exit Surveys: Surveys are a useful way for us to find out what you think. Fill in a survey and we will take on board your comments.

Residents Meetings: These exist to deal with issues at our Foyers. They are informal and look at issues to do with the running of the project, as well as ideas you may have on how we can improve things.

Activities organiser: Put on activities that other young people can participate in and enjoy.

Football Manager: Manage the SHYPP football team and organise training sessions (or for any other sports you fancy).

You could be part of the **Healthy Living Team** and design activities to promote a healthier lifestyle amongst other young people.

Be a **Board Member** and help SHYPP make really important decisions about the future and the running of the service.

Be part of a **Youth Advisory Board** where the young people call the shots and manage their own budget.

Passionate about **Diversity or Sustainability?** Join one of our existing groups or set up one of your own.

DIY makeovers: Handy with a pot of paint or a screwdriver? There are always buildings needing a lick of paint or community projects in need of brightening up.

The list is meant to help you come up with your own ideas and we would really like to know what you think. If you have a volunteering idea or an idea as to how we can improve the service we offer you please email the Project Manager yourview@herefordshireshypp.org



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RESPONSE SLIP

I am interested in the following opportunities:

- Mystery Shopper
- Newsletter Editing
- Staff recruitment
- Staff training
- Work experience
- Schools Mentor
- Satisfaction & Exit surveys
- Quality reviewer
- Being a board member
- DIY makeovers
- Diversity or Sustainability Working Groups
- Sustainability Working Group
- Communications Expert
- Youth Advisory Board
- Activities Organiser
- Sports Team Manager
- Better idea? (please write it in the box below)

Your name:

Address:

Contact no:

E mail address:

When is it best to contact you?

To tell us your idea or that you want to get involved:

Talk to any SHYPP worker

E-mail yourview@herefordshireshypp.org

Call 01432 374320

Or drop into 44 Berrington Street, Hereford HR4 OBJ